



Empowering Frontline Workers With Remote Experts

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1 About us



We are VR Expert

Hardware distributors

Official distributor of **RealWear**. Strong relationships with our clients and suppliers enable us **to go beyond** simply delivering the hardware.

Service experts

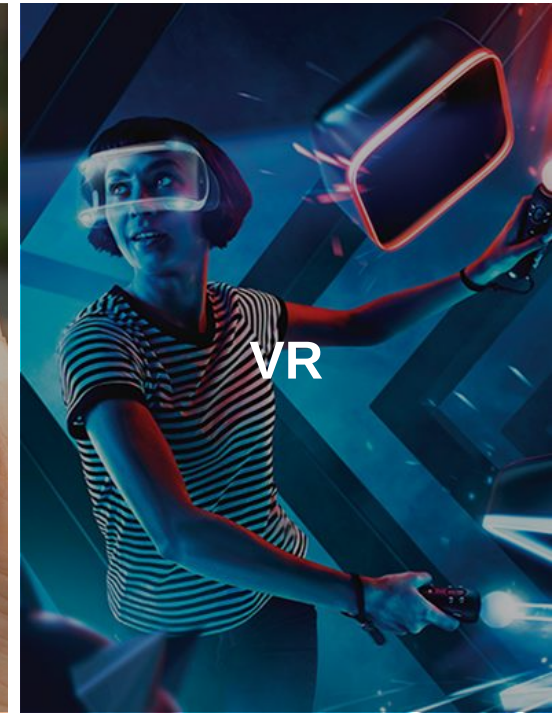
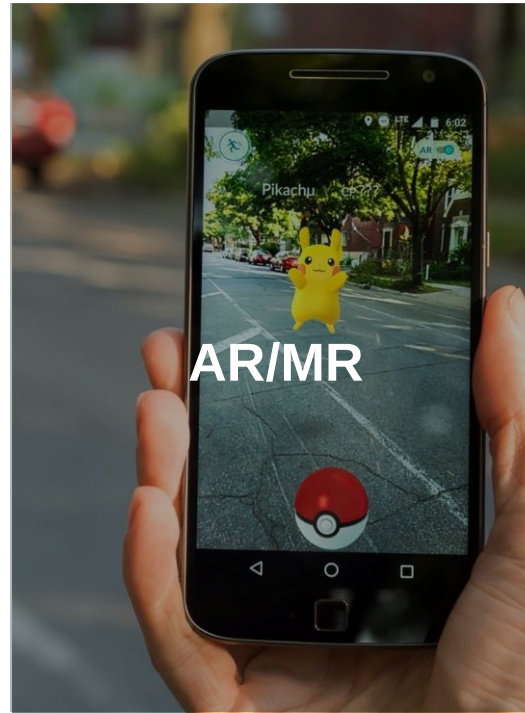
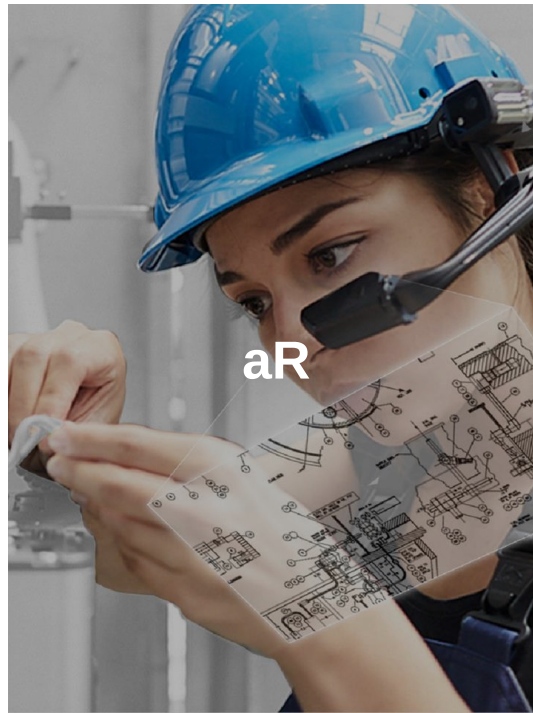
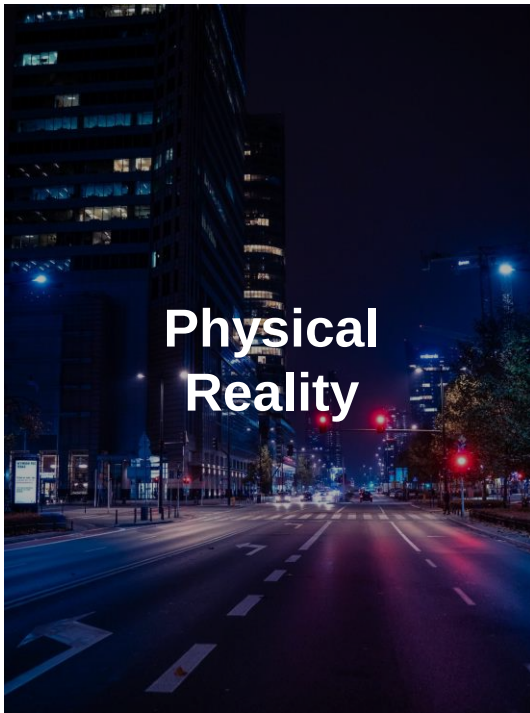
With a **team of 40** we provide specialized services to **implement remote expert solutions** into existing processes and companies.

Software specialists

Official distributor of **Teamviewer**, Our strong **software knowledge and experience** enables us to provide you with a solution **suited for your needs**.

2 **Assisted Reality**

Assisted Reality



What is assisted reality used for?



Remote support

Providing guidance to frontline workers



Inspections, Audits & more

Perform inspections remotely



On-Demand Training

Provide "learning by doing" training to personnel



IoT Data Visualization

Access to data in real time, for operation, inspection or maintenance of devices

Why use assisted reality?



Reduction of front workers



Reduced response/repair time



Better use of specialist time



3

The RealWear solution



About RealWear

Who they are

Founded in **2016**, privately held with a vision to develop **real solutions** for **real problems** in industrial sector

Where they are

HQ in **U.S.** (Vancouver, WA) with offices in **Europe** (Amsterdam), **Middle East** and **Asia**. With **100+** dedicated employees around world and growing fast

What they offer

They offer a **industry-leading solution** delivering a winning combination of **state-of-the-art hardware**, user experience, applications and cutting-edge cloud technology.

The RealWear solution

Handsfree

Voice based operating system
Unmatched Noise cancellation

Industry suited

PPE Compatible
Full shift internal Battery
Powerful Audio
Lightweight

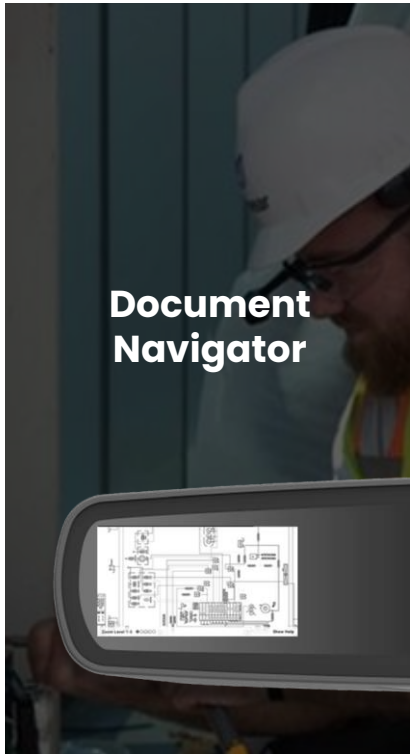
Robustness

Outdoor Display
Water Resistant
Dust Tight
Drop Proof
Wide operational temperature range

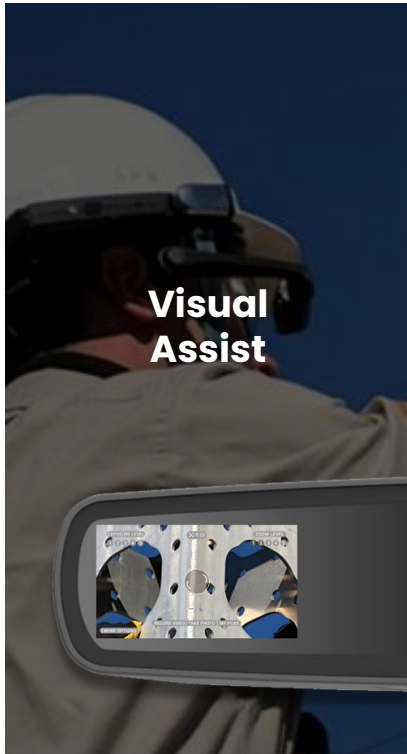


Out of the Box

Document Navigator

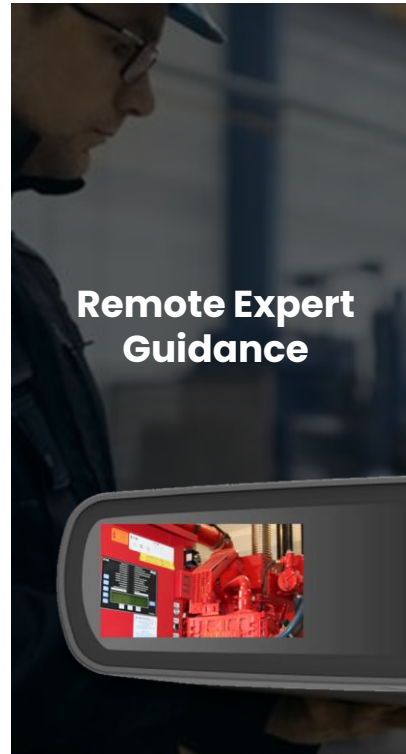


Visual Assist

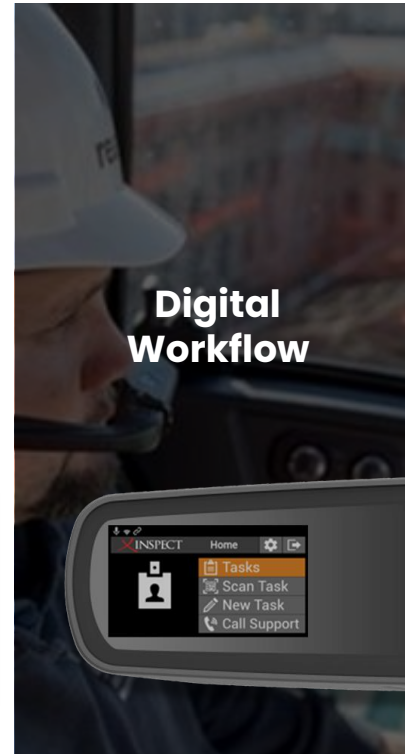


Third Party Optimized Solutions

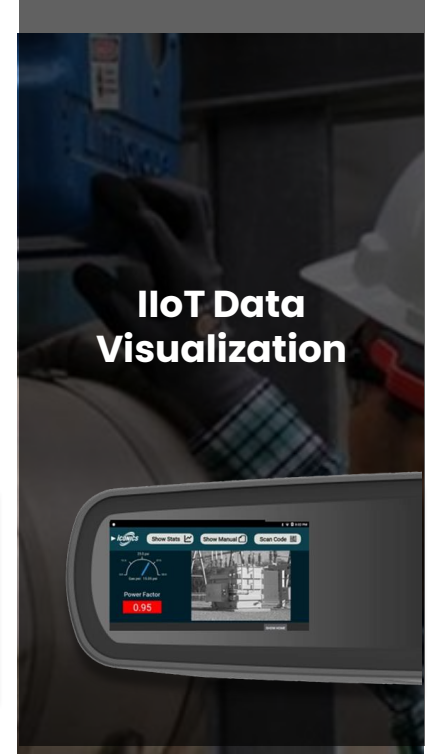
Remote Expert Guidance



Digital Workflow



IIoT Data Visualization



4 Teamviewer Frontline



About Teamviewer

Who they are

TeamViewer is a **software company** founded in 2005 that offers **remote access and control solutions**, allowing users to connect to and control remote devices.

Where they are

HQ in **Germany** with offices **globally**. In total Teamviewer has over **1300 employees** spread around the world.

What they offer

TeamViewer offers remote access and control solutions, **enabling users to connect** to and control remote devices for **collaboration, support, troubleshooting**, and other remote operations.

What is Teamviewer Frontline?

- **Digital workflow solution** to digitize and streamline processes for the workforce,
- **Increase** productivity, efficiency, quality
- **Improve** the employee's experience.
- consists of **xAssist**, **xPick**, **xInspect** and **xMake**.



TeamViewer Xassist

Remote Expert guidance



Features:

- › Remote assistance
- › Interactive annotations
- › Session recording
- › Data capture
- › Integration

TeamViewer Xinspect

Inspections



Features:

- › Inspection guidance
- › Documentation
- › Offline mode
- › Integrations
- › Analytics

TeamViewer Xmake

Making processes



Features:

- › Work instructions
- › Documentation
- › Offline mode
- › Integrations
- › Analytics

TeamViewer Xpick

Order picking



Features:

- › Visual instructions
- › Item recognition
- › Route optimization
- › Voice commands
- › Integrations
- › Analytics

5 Process

Process

1

Introduction

A meeting where we give a **introduction** into the Smartglass solution. We take the first steps in formulating your **use case**

2

Trial period

We set up a **trial period** to test the solution. We evaluate the trial based on your **targets** and our **standard checklist**.

3

Evaluation

Together we collect all **relevant feedback**. Based on this feedback we can **make changes** to customise your solution!

4

Scale up

Together we prepare for scaling up the solution with the aim to **create long term value**



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VR Expert is an official partner
of RealWear and TeamViewer