

LEADING the Future of Maintenance



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THE FUTURE OF ROTABLES MANAGEMENT

BARCODING AND RFID TECHNOLOGY ON AN IOT PLATFORM

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Philosphy of connecting things Business impact







Accurate
Streamlined
Efficient operations









Business Savings









Accurate
Streamlined
Efficient operations



RFID market research Aerospace industry shows an increasing heavy usage of RFID technology

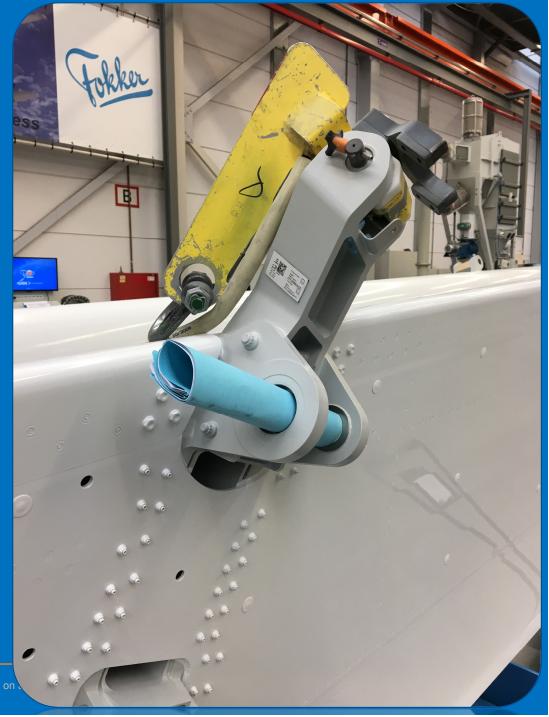
| | Manufacturer | Aerospace OEM | Operator | (A)MRO |
|----------------------------|--|--|-----------------------------|--|
| Maturity | High • • | High • • | Low • • | Low |
| Reason for usage | Optimized logistics and Optimized operations Data mining | Optimized logistics and Optimized operations Data mining | Data mining | Optimized logistics and Optimized operations Data mining Quality assurance |
| Companies | TATA STEEL SCANIA | SAIRBUS BOEING MEGGITT | Emirates | SIA ENGINEERING COMPANY Lufthansa Technik |
| Restriction by regulations | Low | Medium • • • | Low • • | Medium • • |
| Popular products | Low frequency, low memory active tag | Low frequency, low memory tag (passive) | Software for data gathering | Ultra high frequency (UHF), low memory tag |
| | Low frequency, low memory tag (passive) | Ultra high frequency (UHF), low memory tag | | UHF, high memory tag |
| | Ultra high frequency | (passive) | | Asset management Tooling management |
| | (UHF), low memory tag (passive) | UHF, high memory tag (passive) | | Emergency equipment management |
| | UHF, high memory tag (passive) | Asset management Tooling management | | Rotables Management |
| | Asset management Tooling management | | | |



Airbus uses RFID tags >3000 parts







RFID Technology maturity roadmap
Benefits of RFID technology include in short term efficiency and accuracy gains, as well as inter supply chain collaboration in the long run

Inter supply chain collaboration

New service development

Process transparency & Seamless real-time data

Quality enhancement & Rework prevention

Process optimization

Maximization

- Data transparency across supply-chain partners
- Shop and maintenance track records available to all customers
- Drive innovation through-out the supply chain

New business

Use capability to secure new business

Add RFID retrofitting to CMRO portfolio

Data mining

Availability of accurate data used for continuous improvement

Better forecasts, planning, lower inventory, etc.

Accuracy gains

- Improving accuracy and traceability of components
- Decrease losses, disputes, rework across sites
- Optimized quality assurance (less troubleshooting)
- Improved customer satisfaction

Efficiency gains

- Optimized logistics, eliminating waiting time
- Workflow automation Reduction in human overhead (direct support)
- Optimize first time right in value stream (less rework)



Advantages RFID Driving (internal) customer value



Internal processes

RFID technology optimizes pull-process and visual management throughout the value stream



Real-time tracking WIP, visible for everyone



Improving efficiency (waiting time)



Proactive critical alerts of WIP status



Elimination of rework (human error)



Real-time 3D Dashboards



Rotables Management

Improved inter supply chain collaboration and improved logistics, decreasing TAT and stock levels



Inter supply chain collaboration



Optimized logistical processes (waiting time)



Optimized quality assurance in supply chain



Improved data mining globally (continuous improvement)



Global visibility of components

Disadvantages RFID
Several disadvantages of RFID technology do exist and need to be taken into account and/or mitigated



Internal processes

RFID optimizes the pull-process and visual management throughout the value stream

- Readability of the tags need to be validated
- Alterations to a site's lay-out will influence a tag's detectability
- Covering all area's with readers to ensure no 'blind spots' is costly
- No plug and play functionality available, resulting in high maintainability and cost for improvements and alterations



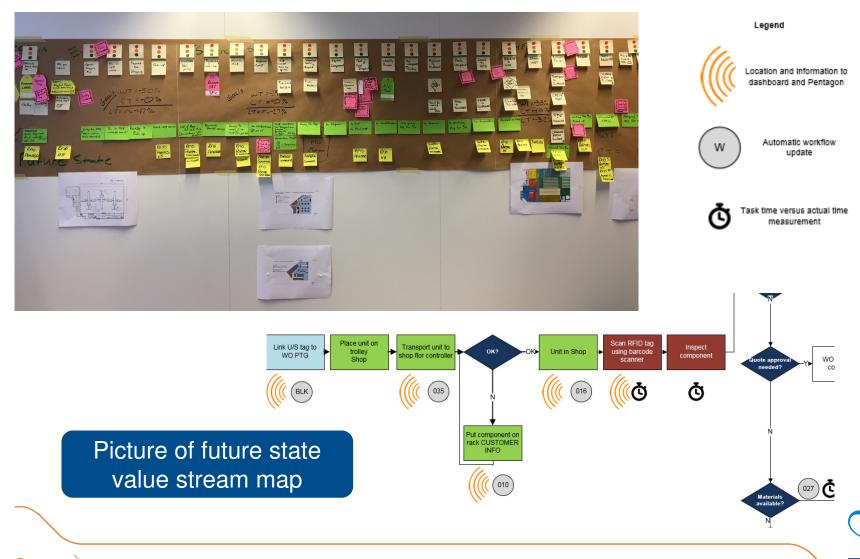
Rotables Management

Improved inter supply chain collaboration and improved logistics, decreasing TAT and stock levels

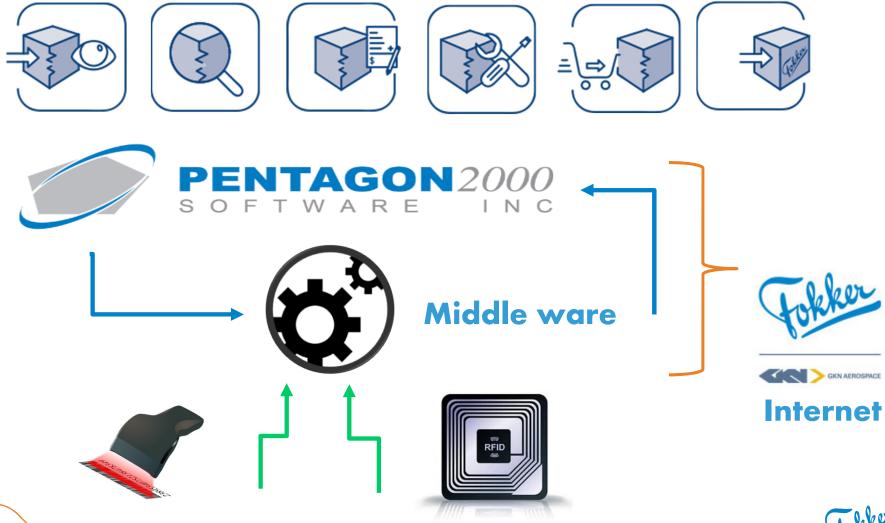
- Customers and suppliers will need to be educated in using RFID technology
- Interface with Pentagon will be costly
- It will take several years before most eligible components will have been tagged (expected 70% in 5 years)
- Not all components can be tagged with a high memory, sustainable tag

Value Stream Map, Future state

The information enclosed is proprietary and is provided to you on a strictly confidential basis.



Connecting – Internal Processes





Value Stream Map – Guiding principles (I)

VSM was aimed at eliminating waiting time, rework and maximizing the value added time

- The focus of incorporating RFID is on maximizing the value added time in the total lead time of the value stream of components (in-house repairs, closed loop as well as commercial).
- The aim is to remove double entries in ERP that are currently taking place.
- To provide real-time control of the total value stream (task times, first time right, zero misplacements etc.)
- Establish a pull-system throughout the component value stream.



Value Stream Map - Guiding Principles (II)

Ultra-high frequency tags, with or without memory will be used:

ID tag

Type of tag: Memory, ultra-high frequency permanent tags.

Goal: Information carrier

Installed by: Authorized technician (ensure functionality is not compromised)

Updated by: Direct Support of Workshops, in line with international specifications

Period: Permanent (20 years or more)

U/S, S/V and Component ID label

Type of tag: No memory, ultra high frequency tags

Goal: PN/SN identification, optimization of logistics

Installed by: Logistics, receiving, warehouse, Aircraft hangar

Period: From first moment of registration till delivery



Kaizen bursts unique to RFID technology
7 Unique kaizen bursts that improve the overall performance of the value stream by eliminating human error, waiting time, over processing and unnecessary troubleshooting



- RFID U/S, S/V and removal tag as **UHF** low memory tag
- 24/7 Trace of components
- MOD status, internal overhaul date, who last worked on component on high memory tag
- Encode RFID with PN + SN
- Automates workflow changes due to location change
- Real-time 3D dashboard
- Apply ANDON with RFID integration



Immediate PN+SN recognition throughout value chain, visual management

Eliminates human error and troubleshooting personnel, **Optimizes Quality Assurance**

> Eliminates human error, over processing and troubleshooting

> Eliminates human error, over processing and manual processing steps

> Eliminates waiting time, over processing

Visual Management

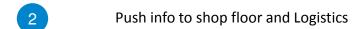
Eliminates waiting time, optimizes pull system



Kaizen burst with generic solutions
4 Generic kaizen bursts that improve the overall performance of the Abacus value stream by eliminating human error, waiting time, over processing and unnecessary troubleshooting













Waiting time

Waiting time

First time right, waiting time, troubleshooting

Quality assurance to (internal) customer



Business Scenario: RFID + Barcoding Guiding principles and conditions

Value Stream Map – Guiding principles (I)

VSM was aimed at eliminating waiting time, rework and maximizing the value added time

- VSM guiding principles
- Voivi guiding principles
- Conditions:

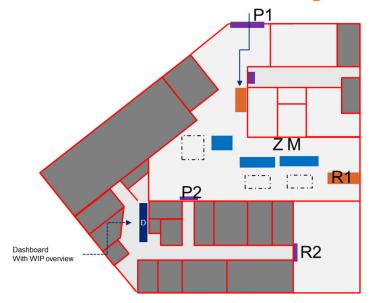
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- The focus of incorporating RFID is on maximizing the value added time in the total lead time of the value stream of Abacus components (in-house repairs, closed loop as well as commercial).
- The aim is to remove double entries in PTG that are currently taking place.
- To provide real-time control of the total value stream (task times, first time right, zero misplacements etc.)
- · Establish a pull-system throughout the component value stream.
- 1) Low cost, traceability of components in the shops via dashboards
- 2) Usage of middleware to facilitate information gathering and data mining
- 3) Automatic workflow updates in ERP
- 4) Automate closing of WHS transfers
- Enhance Quality Assurance at order dispatch (no miss shipments)
- 6) Boost First-Time-Right in internal processes
- 7) Automatic prioritization for personnel involved
- 8) Shop floor controller to manage troubleshooting | Operator center
- 9) In shop use barcoding technology, outside shop RFID tech.
- 10) Plug and Play solution for RFID middleware and hardware + key-user Fokker

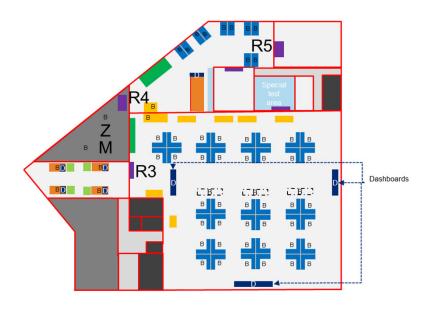


RFID + Barcoding Design Schiphol Effective roll-out at Schiphol will be Proof of Concept

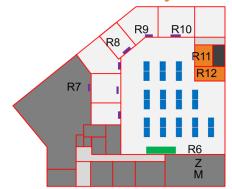
Floor Plan - Ground floor: logistics



Floor Plan – Level 1 – Avionics shop & Power Generating shop



Floor Plan - Level 2 - Hydraulics shop

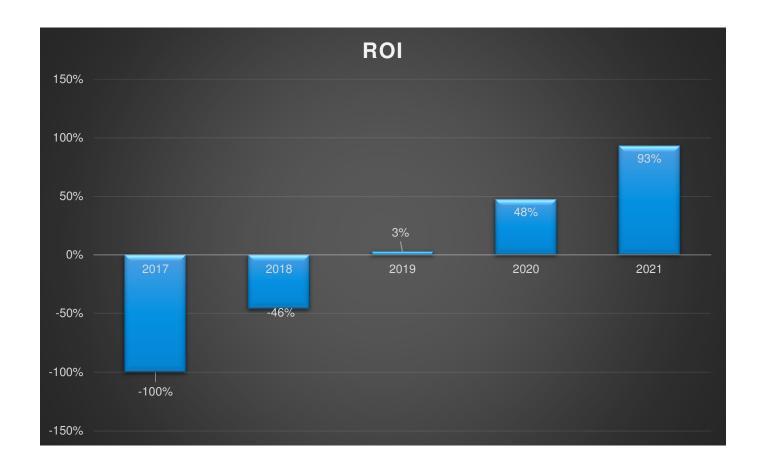


Investment & Activities

| Hardware | Software & Licenses | Professional services |
|---------------------|-------------------------|---------------------------------------|
| Zebra printer | IOT platform | Site Survey, System Requirements, SOW |
| Zebra RFID handheld | WIP application | Project Management |
| RFID readers | Handheld device license | Rotables Solution Configuration |
| RFID reader | Fixed device licenses | ERP integration |
| RFID antenna | | User interface |
| RFID Antenna cables | | Reports, alerts, dashboards |
| Photo cell | | Installation/Deployment |
| | | Training |
| 20% | 35% | 45% |



RFID on rotables management Financials shows a payback period < 3 years





Summary

RFID technology to further improve competitive edge in rotables management

- Incorporating RFID technology will enable Fokker Services to achieve direct business savings.
- It will enable Fokker Services to reduce the TAT in the component repair cycles with 30% due to the reduction in waiting time and optimization of processing time, using RFID technology.
- This results in an increased turnover rate and that subsequently lowers the stock levels
- In the middle to long run, RFID technology will increase the transparancy and the inter-supply chain collaboration between Fokker Services and its customers.
- Incorporating RFID technology in rotables management will be an unique selling point for Fokker Services to get new business.
- The next steps should be aimed at incorporating the RFID technology at Schiphol site, deliver proof of concept and then roll it out globally.



RFID discussion

- Wat zijn de grootste enablers voor implementatie
 - Organisatie, wet- en regelgeving, functionaliteit, cash etc.
- Gaat in de toekomst de totale keten van service componenten open met elkaar om, om zo alle data uit te wisselen
- Blijft RFID gebruikt worden als identificatiemiddel, of gaan we uiteindelijk naar slimme componenten die naast informatie voortbrengen deze ook bij zich houden
 - Gaan we informatie delen met behulp van systeemkoppelingen zoals dat nu al regelmatig gebruikt wordt of gaat dit via het component die eventueel tijdens gebruik ook data verzameld



